

Training – Status Update

Week ending 13-Jan-2018



Key Highlights of Wk01



New Initiatives	 Master Trainer Program to be conducted every Thursday in Delhi (Planned to start from 25th Jan'18) Knowledge Sharing session between Contact Helpdesk, Development and Training team (4th session held on 12th Jan'18)
Events conducted	 Laghu Udyog Bharati, Jaipur (5 to 8th Jan'18) National SC ST Hub Regional Conclave, Vijayawada (10th Jan'18) NSIC SC ST MSME Conclave, Jammu (10th Jan'18) The World Bank Procurement Conclave, Delhi (10th Jan'18)
Future Training/Initiative	 Training at Mumbai Metro Rail, Mumbai (Date to be finalized) Training requirement in Tihar Jail, Delhi (Date to be finalized) Ministry of Housing & Urban Affairs, Delhi (Date to be finalized for GeM 3.0) National SC ST Hub Regional Conclave, Hyderabad (19th Jan'18)

Training Snapshot*



State Names	# Training	# Event
Delhi	34	5
Punjab	12	1
Uttar Pradesh	15	1
Haryana	53	1
Himachal Pradesh		1
Gujarat	12	
Uttarakhand		1
Rajasthan		1
Jammu & Kashmir		1
Assam	2	
Manipur	3	
Odisha		1
Madhya Pradesh	43	1
Chhattisgarh	51	2
Bihar	2	1
Jharkhand	14	3
Telengana	10	
Andhra Pradesh	1	1
Webinar	12	
Total	264	21

Trai	ning			
# Buyer	# Seller	# Event	Total	
630	328	550	1508	
72	435	400	907	
1023		275	1298	
211	25	200	436	
		150	150	
268			268	
		57	57	
		800	800	
		200	200	
34			34	
200			200	
		129	129	
1079	378	7	1464	
2439	64	136	2639	
95		800	895	
364		900	1264	
97	23		120	
59		500	559	
	82		82	
6,571	1,335	5,104	13,010	
		² Erom 01	-Nov till Date	

From 01-Nov till Date



Training

Webinar Snapshot



Week	Count of Webinars	Total Participants
Week 51	1	0
Week 52	4	43
Week 01	3	14
Week 02	4	25
Grand Total	12	82

Highlights:

•Friday session received highest participation for the week.

•Very interactive Q&A session.



Webinar

Training – Weekly Report



State Names		Wk01 Wk02				Wk02		
State Names	Buyer	Seller	Total	Buyer	Seller	Total	Buyer	
Delhi	22	25	47	50	21	71	63	
Punjab	0	0	0	16	0	16	-	
Uttar Pradesh	203	0	203	220	0	220	102	
Haryana	8	0	8	0	0	0	2:	
Himachal Pradesh	0	0	0	0	0	0		
Gujarat	0	0	0	0	0	0	26	
Uttarakhand	0	0	0	0	0	0		
Rajasthan	0	0	0	0	0	0		
Jammu & Kashmir	0	0	0	0	0	0		
Assam	0	0	0	0	0	0	3	
Manipur	0	0	0	0	0	0	20	
Odisha	0	0	0	0	0	0		
Madhya pradesh	113	59	172	0	0	0	10	
Chhattisgarh	71	0	71	246	0	246	243	
Bihar	0	0	0	95	0	95		
Jharkhand	30	0	30	4	0	4	36	
Telangana	33	3	36	48	20	68	9	
Andhra Pradesh	0	0	0	0	0	0	ļ	
Total	480	87	567	679	41	720	6,57	

Total from 01-Nov-2017						
Buyer	Buyer Seller Event Total					
630	328	550	1508			
72	435	400	907			
1023	0	275	1298			
211	25	200	436			
0	0	150	150			
268	0	0	268			
0	0	57	57			
0	0	800	800			
0	0	200	200			
34	0	0	34			
200	0	0	200			
0	0	129	129			
1079	378	7	1464			
2439	64	136	2639			
95	0	800	895			
364	0	900	1264			

97	23	0	120
59	0	500	559
6,571	1,253	5,104	12,928

3.204

10.308

1,212

5,892

Training conducted for Departments

Chhattisgarh - Indrawati Bhawan,Animal Husbandry Department, Adminstrative Academy, Adminstrative Academy, Udyog Bhawan - Raipur

Uttar Pradesh - Pickup Bhawan, Jawahar Bhawan

Delhi - GeM Central office Training

Andhra Pradesh - National SC ST hub workshop

Bihar - Lokayukta Department, Animal Husbandary Department – Patna

Jharkhand - Birsa Mrig Udyaan

Telangana - NMDC - Hyderabad, NCC & NMDC, Begumpet -Airport



Total from 01-Nov (Wk01)



EVENT HIGHLIGHTS FOR THE WEEK

The World Bank Procurement Conclave – Delhi

Key highlights from the event

- > Additional CEO , Shri S. Suresh Kumar Ji explained the synopsis of the GeM portal.
- Training session was conducted for the personals managing procurement for The World Bank projects in India, session was conducted on understanding of GeM Portal and functionality.
- Shri. Deepesh Gehlot provided a hands-on session on the Buyer Registration and Procurement process.
- The GeM 3.0 videos pertaining to Buyer Registration was premiered in this event.
- > Dedicated e-mail support to solve procurement queries pertaining to World Bank aided government projects.



National SC-ST HUB State Conclave – Vijayawada

Key highlights from the event

- Shri Koneru Sreedhar (Mayor) was the Chief Guest of the Event.
- Workshop was conducted to promote MSME
- ➢ 500+ participants attended the event
- Seller oriented event
- Mr. Kaliraj from InfiBeam(MSP) representing GeM spoke on introduction of GeM. Also a stall setup was done to address seller queries.



Laghu Udyog Bharati, India Industrial Fair – Jaipur



Key highlights from the event

 Mega MSME conclave with around 800+ kiosks.
 Session was organised for young entrepreneurs.
 Adoption Kit was handed over to Shri Om Prakash Mittal Chairman IIF and Ex –President Lag Udyog Bharati



NSIC SC/ST MSME Conclave – Jammu

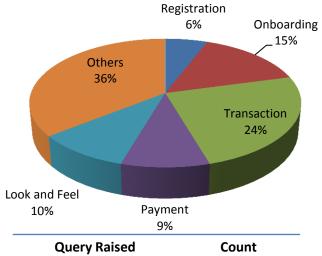


Key highlights from the event

- 200+ delegates participated in the event.
 GeM kiosks was setup with prominent visibility from the conclave hall.
- ≻GeM kiosks was visited by 100+ deligates.
- ≻The Adoption Kit was handed over to Shri Ravi Kant National Head & Shri AK Verma DGM NSIC



Key Issues – From Training Sessions



Query Naiseu	count
Registration	9
Onboarding	23
Transaction	38
Payment	14
Look and Feel	15
Others	55
Total	154

Registration

Onboarding

Transaction

Payment

Look and Feel

Others

Key Suggestion

• 10% discount is not viable for all products, there should be some flexibility in case of specific products



Issues

Webinar Queries added to the key issue list

Video Capsules – Hindi



Video title	Week 01	Week 02	%age
जीईएम का परिचय, उप-सीईओ, जीईएम एसपीवी / Introduction to GeM by Deputy CEO, GeM SPV	1,038	1,472	42%

क्रेता पंजीकरण – प्राथमिक उपयोगकर्ता मॉड्यूल / Buyer Registration - Primary User Module	861	1,257	46%
प्राप्ति कार्य – क्रेता मॉड्यूल / Procurement Function - Buyer Module	1,023	1,513	48%
परेषिती क्रिया – PRC और CRAC / Consignee Action - PRC & CRAC	396	578	46%
भुगतान कार्य – PAO / DDO मॉड्यूल / Payment Function PAO or DDO Module	451	635	41%

विक्रेता पंजीकरण मॉड्यूल / Seller Registration Module	518	728	41%
विक्रेता उत्पाद मॉड्यूल / Seller Product Module	381	505	<mark>3</mark> 3%
विक्रेता कार्यविधि मॉड्यूल / Seller Process Module	312	425	36%
सेवा प्रदाता मॉड्यूल / Service Provider Module	228	333	46%



Video hits

Video Capsules – English



Video title	Week 01	Week 02	%age
Vision & Purpose of Government e-Marketplace by CEO, GeM SPV	9,948	10,548	6%
Introduction to GeM by Director Training, GeM SPV	4,649	4,888	5%
General Financial Rules	2,575	2,726	6%
Special Terms and Conditions	1,647	1,745	6%

Buyer Registration - Primary User Module	14,787	15,484	5%
Procurement Function - Buyer Module	15,148	16,071	<mark>6%</mark>
Consignee Action - PRC & CRAC	5,255	5,612	7%
Payment Function PAO or DDO Module	5,337	5,729	7%
User Friendly Demo Portal - Tips and Tricks (Buyer)	3,854	4,062	5 <mark>%</mark>

Seller Registration Module	11,565	11,961	3%
Seller Product Module	6,853	7,184	5%
Seller Process Module	3,635	3,892	7%
Service Provider Module	1,768	1,873	6%
User Friendly Demo Portal - Tips and Tricks (Seller)	1,896	1,995	5%
Mann Ki Baat - Episode 33 - 25-June-2017	994	1,037	4% <mark></mark>

Device type	Views	
Computer	83,663	
Mobile phone	17,467	
Tablet	1,122	
TV	34	
Unknown	160	
Total	1,02,446	



Video views data from release date to week 01 & 02

