



Training – Status Update

Week ending 20-Jan-2018



Key Highlights of Wk01



New Initiatives

- Training video modules created for GeM 3.0 - 5 buyer & 4 seller module completed. The seller videos have been uploaded in the portal
- Call Centre training initiated for Bhopal by Keshav Kumar & Pavenesh Kumar and Mysuru by Jayavadivel Raja & Ramesh Mahadevan
- Master Trainer Program to be conducted every Thursday in Delhi (Scheduled to start in Jan)
- Knowledge Sharing session between Contact Helpdesk, Development and Training team

Events conducted

- National SC ST Hub Regional Conclave, Telangana (19th Jan'18)

Future Training/Initiative

- MoU Signature at Tamil Nadu (24th Jan'19)
- MSME event at Kurukshetra Institute of Technology & Management (24th Jan'19)
- Training at Mumbai Metro Rail, Mumbai (Date to be finalized)
- Training requirement in Tihar Jail, Delhi (Date to be finalized)
- Fisher Suvery of India (Date to be finalized)
- IT Division, Head Office, Delhi Tourism (Date to be finalized)
- NACIN (Date to be finalized)

Training Snapshot*



State Names	# Training	# Event
Delhi	36	5
Punjab	14	1
Uttar Pradesh	17	1
Haryana	54	1
Himachal Pradesh		1
Gujarat	12	
Uttarakhand		1
Rajasthan		1
Jammu & Kashmir		1
Assam	2	
Manipur	3	
Odisha		1
Madhya Pradesh	50	3
Chhattisgarh	58	2
Bihar	2	1
Jharkhand	15	3
Telangana	15	1
Andhra Pradesh	1	1
Webinar	15	
Total	294	24

Training		# Event	Total
# Buyer	# Seller		
634	343	550	1,527
127	435	400	962
1,076		275	1,351
218	25	200	443
		150	150
268			268
		57	57
		800	800
		200	200
34			34
200			200
		129	129
1,129	388	280	1,797
2,753	64	136	2,953
95		800	895
368		900	1,268
152	28	600	780
59		500	559
	109		109
7,113	1,392	5,977	14,482

* From 01-Nov till Date Training Tracker



Webinar Snapshot



Week	Count of Webinars	Total Participants
Week 52	4	43
Week 01	3	14
Week 02	4	25
Week 03	3	27
Grand Total	15	109

Highlights:

- Queries were received seeking details on the upcoming features in GeM 3.0
- Very interactive Q&A session



Training – Weekly Report



State Names	Wk02			Wk03		
	Buyer	Seller	Total	Buyer	Seller	Total
Delhi	50	21	71	4	15	19
Punjab	16	0	16	55	0	55
Uttar Pradesh	220	0	220	53	0	53
Haryana	0	0	0	7	0	7
Himachal Pradesh	0	0	0	0	0	0
Gujarat	0	0	0	0	0	0
Uttarakhand	0	0	0	0	0	0
Rajasthan	0	0	0	0	0	0
Jammu & Kashmir	0	0	0	0	0	0

Assam	0	0	0	0	0	0
Manipur	0	0	0	0	0	0
Odisha	0	0	0	0	0	0

Madhya pradesh	0	0	0	50	10	60
Chhattisgarh	246	0	246	314	0	314
Bihar	95	0	95	0	0	0
Jharkhand	4	0	4	4	0	4

Telangana	48	20	68	55	5	60
Andhra Pradesh	0	0	0	0	0	0
Total	679	41	720	542	30	572

Total from 01-Nov (Wk02)

Total from 01-Nov-2017			
Buyer	Seller	Event	Total
634	343	550	1527
127	435	400	962
1076	0	275	1351
218	25	200	443
0	0	150	150
268	0	0	268
0	0	57	57
0	0	800	800
0	0	200	200

34	0	0	34
200	0	0	200
0	0	129	129

1129	388	280	1797
2753	64	136	2953
95	0	800	895
368	0	900	1268

152	28	600	780
59	0	500	559
7,113	1,283	5,977	14,373

6,571 1,253 5,104 12,928

Training conducted for Departments

Telangana - DRDL-Office, Central University of Hyderabad, NMDC - Hyderabad, NIFT

Chhattisgarh - Tribal Development Department, Public Works Department – Raipur

Madhya Pradesh - Engineering Expo, NIOS - Bhopal, Anand Mathur Sabha Grah – Indore

Punjab - Forest Department-Mohali, Vidha Sabha Punjab- Chandigarh

Jharkhand - National Rural Health Mission,Trifed

Uttar Pradesh - UP Jal Nigam, Lucknow Development Authority





EVENT HIGHLIGHTS FOR THE WEEK



National SC-ST HUB State Conclave – Telangana

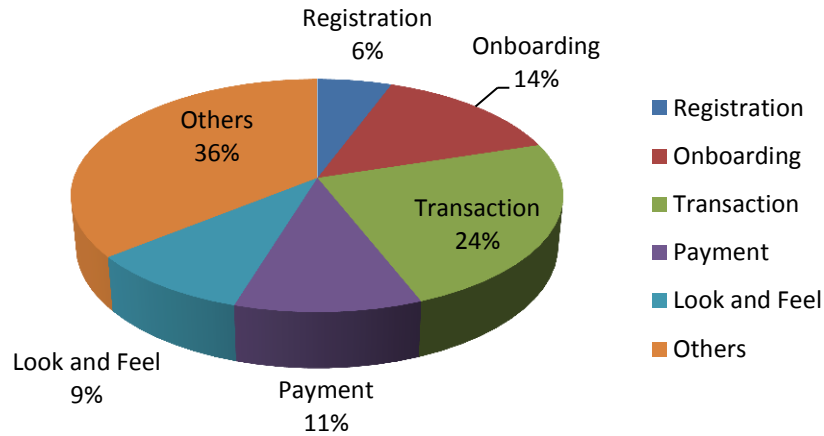


Key highlights from the event

- National SC-ST Hub conclave was inaugurated by Chief guest SC minister Shri Jagadishwar Reddy
- 600+ sellers participated in the event
- Stall was setup at the event venue to interact with the seller and provide resolution to the queries.



Key Issues – From Training Sessions



- Registration
- Onboarding
- Transaction
- Payment
- Look and Feel
- Others

Query Raised	Count
Registration	9
Onboarding	23
Transaction	38
Payment	17
Look and Feel	15
Others	57
Total	159

Key Highlight

- Seller majorly enquired for new updated to be released with GeM 3.0 (Webinar)



Issues

Webinar Queries added to the key issue list

Video Capsules – Hindi



Video title	Week 02	Week 03	%age
जीईएम का परिचय, उप-सीईओ, जीईएम एसपीवी / Introduction to GeM by Deputy CEO, GeM SPV	1,472	1,959	33%

क्रेता पंजीकरण – प्राथमिक उपयोगकर्ता मॉड्यूल / Buyer Registration - Primary User Module	1,257	1,625	29%
प्राप्ति कार्य – क्रेता मॉड्यूल / Procurement Function - Buyer Module	1,513	1,950	29%
परेषिती क्रिया – PRC और CRAC / Consignee Action - PRC & CRAC	578	763	32%
भुगतान कार्य – PAO / DDO मॉड्यूल / Payment Function PAO or DDO Module	635	861	36%

विक्रेता पंजीकरण मॉड्यूल / Seller Registration Module	728	938	29%
विक्रेता उत्पाद मॉड्यूल / Seller Product Module	505	688	36%
विक्रेता कार्यविधि मॉड्यूल / Seller Process Module	425	577	36%
सेवा प्रदाता मॉड्यूल / Service Provider Module	333	450	35%



Video Hits

Video views data from release date to till date

Video Capsules – English



Video title	Week 02	Week 03	%age
Vision & Purpose of Government e-Marketplace by CEO, GeM SPV	10,548	11,054	5%
Introduction to GeM by Director Training, GeM SPV	4,888	5,122	5%
General Financial Rules	2,726	2,872	5%
Special Terms and Conditions	1,745	1,848	6%

Buyer Registration - Primary User Module	15,484	16,134	4%
Procurement Function - Buyer Module	16,071	17,127	7%
Consignee Action - PRC & CRAC	5,612	5,991	7%
Payment Function PAO or DDO Module	5,729	6,142	7%
User Friendly Demo Portal - Tips and Tricks (Buyer)	4,062	4,284	5%

Seller Registration Module	11,961	12,329	3%
Seller Product Module	7,184	7,489	4%
Seller Process Module	3,892	4,120	6%
Service Provider Module	1,873	1,960	5%
User Friendly Demo Portal - Tips and Tricks (Seller)	1,995	2,095	5%

Mann Ki Baat - Episode 33 - 25-June-2017	1,037	1,060	2%
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Device type	Views
Computer	88,924
Mobile phone	19,305
Tablet	1,221
TV	38
Unknown	174
Total	1,09,662



Video Hits

Video views data from release date to till date



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